# 22R3 Customer Webinar Studio, Admin, Coder

Nov 3, 2022



# **CDMS Product Managers**

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Studio, Library, Retrospective Amendments



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Sr. Product Manager

Coder, E2B Link



#### **Eric Haas**

Product Manager

Admin, User Mgmt



#### Lindsay Chan

Technical Product Manager

Extracts



#### Natalie Moore

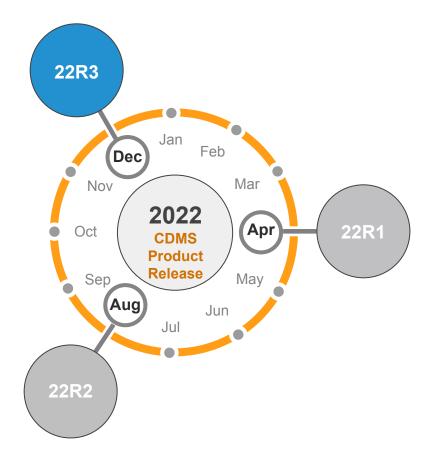
Product Manager

Rules





# **Veeva Vault Release Schedule**





#### **22R3** Release Calendar

Sun	Mon	Tue	Wed	Thu	Fri	Sat	
30	31	01 NOV	02	Q3 22R3 Release Webinar 9 AM PT - All Customers 10 AM PT - Studio, Admin, Coder	04 22R3 Pre-Release Upgrade	05	
06	07	08	09	10	11	12	
	Validation Docs						
13	14	15	16	17	18	19	
20	21	22	23	24	25	36	
27	28	29	30	01	02	03	
				DEC	22R3 General Release Upgrade		





# **22R3** Release Dates







#### Pre – Release

- Clone of UAT
- Special Request for DEV
- Users
- Added by Project Managers or Customers Success Managers
- Available up to 6 weeks after 22R3 Release

#### **Validation Docs**

- Located in VeevaDocs
- Validation Project Plan
- Business
   Requirements
   Documents
- Validation Impact Assessment
- Traceability Matrix
- IOQ Protocol
- System Release Memo

#### 22R3 Release

 All Customers Vaults upgraded to 22R3

#### **Additional Validation Docs**

- Validation Summary Report
- Executed OQ Scripts



# Available Resources

https://cdmshelp.veeva. com/lr/rn/general-releas es/22r3/

- Important Dates
- Notifications Opt-In
- Feature information
- Pre- Release Information
- Release Information
- Release Impact Assessment (RIA)



# **22R3 Feature Summary**

#### **Sites**



- Bulk Signature
- Sign with Open Queries
- Data Entry Schedule Enhancements
- Protocol Deviation
   Enhancements
- Specify Other for Additive Review

#### Reports/Extracts



- Listings in Reports
- Listings Enhancements
- SDE Study Design Information
- SDE Length Standardization
- SDE Enhancements

#### **Study Designer**



- Library Keys in the SDS
- Library Report as CSV
- Multi-language Support
- Retrospective Amendment changes
- Cross-Form Derivations
- Previous Value Rules
- Form Linking Rule Enhancements
- Email Rule Enhancements

#### **Admin**



- Job Enhancements
- Rule Execution Enhancements
- User Import Warnings
- Vault Deployment Diff report -Support for MRS
- General Enhancements

#### Coding



- Coder UI Optimization
- Batch Upversioning Failure
   Tolerance
- Code Forms that Need Synonym Lists

# E2BLink (Formerly known as SafetyLink)



- Email Notifications on Failures
- Deployments & Validations

#### Other







- CDMS CTMS Study Pause
- APIs:
  - Retrieve Study Jobs
  - Support for Other Areas
  - Cleanup

#### Labs



- Lab Modifier for Unit Data Type
- Configurable Lab Queries
- Disable Pending Labs
- Labs Migration



# V

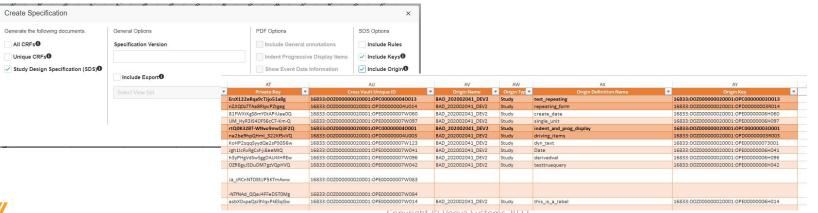
# Study Designers / Coders / Admin / APIs



# Studio

# **Library Keys in the SDS**

- Overview
  - This feature add options to the SDS to include system and library information for reference and traceability.
  - Keys adds system keys for troubleshooting and reference
  - Origin provides information about lineage of a definition
- Use case
  - Origin Keys can be used to tie a version of an object to an MDR
  - Cross Vault Unique ID allows a user to look up validations that don't use names



Day 1 Impact to **Clinical Teams** 

No

Visibility

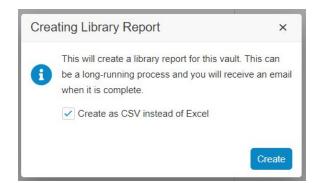
Configuration

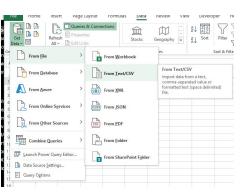
**Dependencies** 



# **Library Report as a CSV**

- Overview
  - Provides users the ability to export the Library Report as a format other than Excel
  - Due to the volume of records exported in this file, some vaults may exceed the excel limits of one million records
  - This will be accompanied with filters in future versions
  - If there are more than 800,000 records in the definition histories, CSV will be automatically selected
  - Though the extension is .CSV, this is a tab delimited file
  - Excel can still be used leveraging the Datamodel functionality to Get Data
- Use case
  - Large vaults can cross the million record threshold for support in Excel





Day 1
Impact to
Clinical Teams

No

Visibility

Librarian

Configuration

On Creation

**Dependencies** 

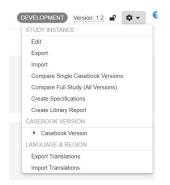
# **Multi-Language Support**

#### Overview

- This feature allows users to export and import translations specific to that study and study version
- Files are tab delimited but saved as CSV
- Includes all of the study labels but does not include vault level labels (like custom reasons for change)
- Translations are copied with definitions and are deployed with casebook versions

#### Use case

- Simplifies support for multi-language studies
- Allows for standards stored in the library to include translations







Day 1
Impact to
Clinical Teams

No

Visibility udy Designer

Configuration

None

**Dependencies** 

# **Retrospective Amendment Changes**

- Overview
  - In this version a number of Retrospective Amendment changes have been made
    - Event selection for retro is now locked to the first event in the schedule
    - Additional warnings on versioned definitions in studio are displayed for deleted definition relationships
    - Deployment will show an additional warning if there are deleted relationships detected
    - Retro Amendments will now NOT ALLOW an amendment job to be processed when there is existing data and a relationship deletion
  - We are introducing a process in which approved relationship deletion can go through Veeva to allow the retro amendment job to process - this will be described in help for the retro amendment.
  - Long term the system will reintroduce these changes with a way to archive the data associated with destructive changes
- Use case
  - Users can make post-go-live changes to study designs that accidentally remove data from the study - these changes are to stop this process

Day 1
Impact to
Clinical Teams

No

Visibility

Lead Datamanager, Super User

Configuration

None

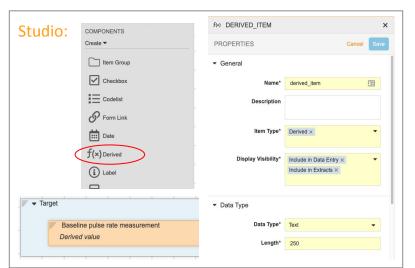
**Dependencies** 

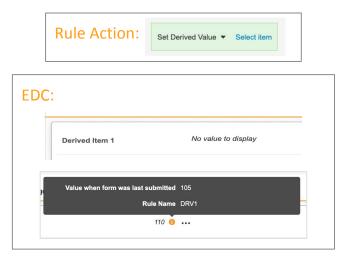


Rules

### **Cross Form Derivations**

- Overview
  - New component type called Derived items, considered "display items"
  - Always up to date, regardless of the status of the form
  - Carry forward values or calculate a value based on other forms
  - Can be visible or not visible in both Data Entry and Extracts (must be displayed in at least one)
- Use case
  - Need to access values from across the casebook for a derivation





Day 1
Impact to
Clinical Teams

No

Visibility

Study Designers, Librarians, Sites, CRAs, Data Managers

Configuration

Studio

**Dependencies** 

DM2

## **Previous Value Rules**

- Overview
  - Ability to reference the previous Event or Form in a casebook in Query rules
  - @PreviousEvent variable, used with @Form
  - Events are sorted by Event Date
  - @PreviousEvent rules are post-save, and are triggered when any Event is entered, added, reset, or changed
  - Also added support for skipping ILB values in [-1] and [+1] rules for repeating objects
- Use case
  - Studies need to reference past values, such as dates or dosing information, that do not necessarily occur in a set pattern in the study





No

Visibility
Study Designers,

Configuration

Studio

**Dependencies** 

DM2

# **Form Linking Rule Enhancements**

- Overview
  - Rules with link identifiers "/" can now also include identifiers outside the context of the main form or linked form
  - Rules that reference outside identifiers are executed post-save
- Use case
  - Needed to be able to reference more values in a rule

Day 1
Impact to
Clinical Teams

No

Visibility

Study Designers, Librarians

Configuration

Studio

Dependencies

DM2



## **Email Rule Enhancements**

- Overview
  - Send Email Rules that include codelist values in the email subject or body now include the codelist label in addition to the coded value
- Use case
  - Readability for email recipients



Day 1
Impact to
Clinical Teams

Yes

Visibility

Email Group Recipients

Configuration

N/A

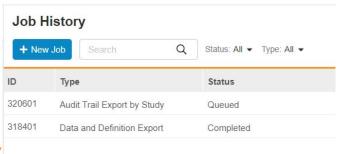
**Dependencies** 

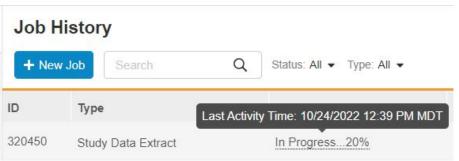


# Admin

## **Job Enhancements**

- Overview
  - This release provides users insight into the status of Jobs, by introducing a new status, Queued, and providing metrics on the completion of In Progress Jobs.
    - Queued indicates a Job has been triggered but has not begun processing
    - In Progress Jobs now provide a percent complete in the Status column
    - Hovering on Status displays last activity time
  - The 23hr limit on Jobs has been effectively removed
- Use case
  - Previously, the Retrospective Amendment on a very large study could take days to complete. This release improves the user experience by reducing the time taken to run Retro Amendment and other Jobs and removes the need to create multiple Job records because of timeout issues





Day 1 Impact to Clinical Teams

No

Visibility

Deployment
Admin
LDM
Study Designer

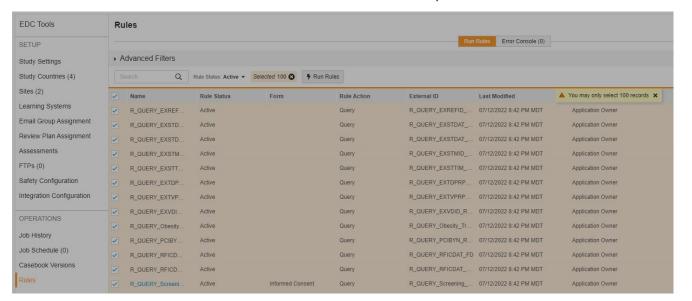
Configuration

N/A

Dependencies

### **Rule Execution Enhancements**

- Overview
  - Eliminated the 500 casebook restriction during rule execution
  - Double the limit on Rule selection during rule execution to 100
- Use case
  - Enhancing the user experience when running rules Jobs by removing or limiting the number of distinct Jobs that must be run post-amendment.



Day 1
Impact to
Clinical Teams

No

Visibility

LDM Librarian

Configuration

N/A

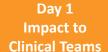
**Dependencies** 



# **User Import Warnings**

- Overview
  - When importing a batch of users, the Import Preview now displays a warning if there are changes present to an existing user's profile details:
    - Language
    - Locale
    - Time Zone
    - Security Policy
- Use case
  - Previously, changes to a user's profile details via import would proceed without informing the User Administrator, leading to unintended changes. These enhancements aim to reduce these accidental updates.





No

Visibility

User Administrators

Configuration

N/A

**Dependencies** 

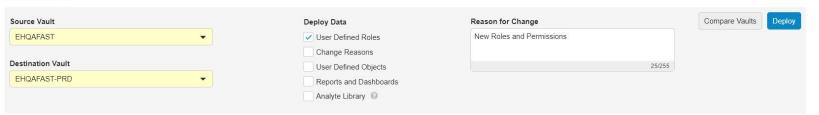


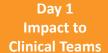
# **Vault Deployment Diff Report - Support for MRS**

- Overview
  - The Vault Diff/Comparison Report's *User Defined Roles* section now:
    - Lists all custom role differences between Vaults (for whitelisted roles)
      - Displays standard and user-defined permission set differences per role
    - Introduces a new *User Defined Permission Sets* sheet that:
      - Displays Tab, Object and Object Field permission differences per user-defined permission set

- Use case
  - Previously, in vaults using Multi-Role Security, the Vault Diff Report's *User Defined Roles* section did not accurately reflect custom roles, instead displaying differences in the Security Profiles. With this release we have restored the practicality of this section of the report, regardless of security model.

#### Deployment







**Visibility** 

Admin
User Admin

Configuration

N/A

**Dependencies** 

# **Vault Deployment Diff Report - Support for MRS**

Study Role	Туре	▼ Component	<b>EHQ</b> A	▼ EHC
Copy Study Data Only	Permission	Manage Deployments	Yes	No
Copy Study Data Only	Permission	Restricted Data Access	Yes	No
Copy Study Data Only	Permission	View Casebook	Yes	No
Copy Study Data Only	Permission	View Code	Yes	No
Copy Study Data Only	Permission	View DMR	Yes	No
Copy Study Data Only	Permission	View Form Linking	Yes	No
Copy Study Data Only	Permission	View Integration Mappings	Yes	No
Copy Study Data Only	Permission	View Lab Locations and Normals	Yes	No
Copy Study Data Only	Permission	View Medical Assessments	Yes	No
Copy Study Data Only	Permission	View Protocol Deviations	Yes	No
Copy Study Data Only	Permission	View SDV	Yes	No
Copy Study Data Only	Permission	View Study Design	Yes	No
Copy Study Data Only	User Defined Perm	nissi PPT Custom Perm	Yes	No
Data Entry Only	Permission	Accept Closeout PDF	Yes	No
Data Entry Only	Permission	Answer Query	Yes	No
Data Entry Only	Permission	Data Entry	Yes	No
Data Entry Only	Permission	Data Entry Tab	Yes	No
Data Entry Only	Permission	Edit Form Linking	Yes	No
Data Entry Only	Permission	Generate Blank PDF	Yes	No
Data Entry Only	Permission	Generate Detail PDF	Yes	No
Data Entry Only	Permission	Randomize Subject	Yes	No
Data Entry Only	Permission	Review Closeout PDF	Yes	No
Data Entry Only	Permission	View Casebook	Yes	No
Data Entry Only	Permission	View Form Linking	Yes	No
Data Entry Only	Permission	View Lab Locations and Normals	Yes	No
Data Entry Only	Permission	View Query	Yes	No
Summary	User Defined Role	User Defined Permission Sets	User	Defined

Permission Set	Туре	Component	▼ EHQAFA ▼ EHQAI
PPT Custom Perm	Object Permission	customObj1	Read
PPT Custom Perm	Object Permission	Lab Location	Read
PPT Custom Perm	Object Field Permission	customObj1 - customObj1_field2	Read
PPT Custom Perm	Object Field Permission	customObj1 - customObj1_field1	Read
PPT Custom Perm	Object Field Permission	customObj1 - Status	Read
PPT Custom Perm	Object Field Permission	customObj1 - Name	Read
PPT Custom Perm	Object Field Permission	customObj1 - Link	Read
PPT Custom Perm	Object Field Permission	customObj1 - Last Modified Date	Read
PPT Custom Perm	Object Field Permission	customObj1 - Last Modified By	Read
PPT Custom Perm	Object Field Permission	customObj1 - Created Date	Read
PPT Custom Perm	Object Field Permission	customObj1 - Created By	Read
PPT Custom Perm	Object Field Permission	Lab Location - Study Country	Read
PPT Custom Perm	Object Field Permission	Lab Location - Status	Read
PPT Custom Perm	Object Field Permission	Lab Location - Secondary Email	Read
PPT Custom Perm	Object Field Permission	Lab Location - Primary Email	Read
PPT Custom Perm	Object Field Permission	Lab Location - Link	Read
PPT Custom Perm	Object Field Permission	Lab Location - Last Modified Date	Read
PPT Custom Perm	Object Field Permission	Lab Location - Last Modified By	Read
PPT Custom Perm	Object Field Permission	Lab Location - Lab Title	Read
PPT Custom Perm	Object Field Permission	Lab Location - Lab Status	Read
PPT Custom Perm	Object Field Permission	Lab Location - Lab Location Status	Read
PPT Custom Perm	Object Field Permission	Lab Location - Lab ID	Read
PPT Custom Perm	Object Field Permission	Lab Location - Initiated By Study	Read
PPT Custom Perm	Object Field Permission	Lab Location - Initiated By Site	Read
PPT Custom Perm	Tab Permission	Lab Location Tab1	Read
PPT Custom Perm	Tab Permission	Lab Location Tab2	Read

Day 1
Impact to
Clinical Teams

No

#### Visibility

Deployment Admin User Admin

Configuration

N/A

**Dependencies** 



## **General Enhancements**

#### Overview

- PI field no longer required when creating a Site (UI and Import)
- Tooltip in User Management to clarify "Add as PI" option
- Site lock status displayed in Review Plan Assignment
- Use multi-select across "Active Versions by Site" pages when selecting sites for a Retro Amendment
- Display "All Sites" in Training Report Site Access column for users with All Sites access
- Warning on adding conflicting Site and Country for users access in import: country will be ignored
- Standard 30 day retention policy for Job files

#### Use case

- The PI person object is not required in the Data Model, and forcing users to choose or create a PI for a site has led to confusion and frustration. In the same vein, the "Add as PI" field in User Management has been confused with the actual PI role.
- Improve the user experience when managing and interacting with sites across the product.
- Previously, there was no unified retention policy for EDC Jobs, and obsolete Job files were taking up large amounts of space.

Day 1
Impact to
Clinical Teams

No

Visibility

User Admin LDM Librarian Study Designer

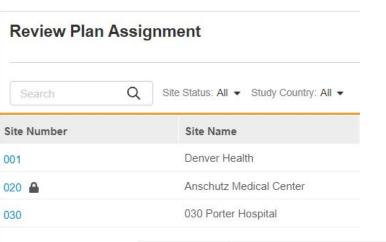
Configuration

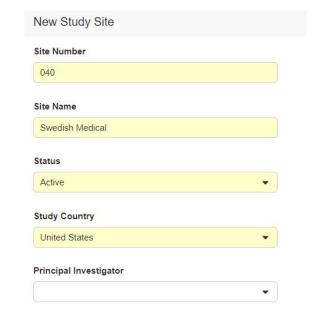
N/A

**Dependencies** 

## **General Enhancements**









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Day 1 Impact to Clinical Teams

No

Visibility
User Admin

IDM

Librarian
Study Designer

Configuration

N/A

Dependencies



# Extracts

# **Study Data Extracts Study Design Information**

- Overview
  - In the 22R3 version of the SDE, users have the option to include Study Design CSV files in their extract.
  - These files will live in a new folder called *definitions* and include the following:
    - export\_options.csv
    - <StudyName>-Definitions.csv (existing Study Definitions file)
    - casebook definitions.csv
    - casebook schedule.csv
    - casebook\_definition\_summary.csv
    - event definitions.csv
    - event group repeat overrides.csv
    - form definitions.csv
    - item\_definitions.csv
    - codelist\_definitions.csv
    - unit\_codelist\_definitions.csv
    - protocol\_deviations.csv (if protocol deviations are enabled)
    - protocol\_deviations\_relationships.csv (if protocol deviations are enabled)
    - medical coding items.csv (if medical coding forms are enabled)
    - medical\_coding\_related\_items.csv (if medical coding forms are enabled)
    - medical\_coding\_copy\_indication\_from\_links.csv (if medical coding forms are enabled)
- Use case

Users will be able to obtain definition information to correlate with the clinical and operational data the SDE provides. This will also start the retirement of the Data and Definition export job (with removal in 23R2).

Day 1
Impact to
Clinical Teams

NO

Visibility
Lead Data

Managers

Configuration

N/A

**Dependencies** 

22R3 SDE

# **Study Data Extracts Length Standardization**

#### Overview

- In the 22R3 version of the SDE, the Length and SAS Length of text columns are driven from Vault object lengths and from the Studio UI limitations.
  - For example, the STUDYID column comes from the Study Name field, which is 128 characters.
- Some general patterns that apply:
  - Booleans are Length 5 characters
  - Vault Picklist Labels are Length 100 characters
  - User Fields (Created By, Modified By) are Length 201 characters
  - Vault IDs are Length 100 characters
    - Note: for HVO objects, the Length may be 15 characters
  - SAS Lengths are 4x the character Length to provide enough space for UTF-8 encoding and are represented in Bytes

#### Use case

The SDE lengths are driven from Studio and Vault limitations in order to prevent data truncation in SAS and to help users allocate enough space for fields during ingestion. If the Studio limit or Vault length are updated, the SDE will reflect that.

Day 1
Impact to
Clinical Teams

NO

Visibility

Lead Data Managers

Configuration

N/A

**Dependencies** 

22R3 SDE



# **Study Data Extracts Enhancements**

- Overview
  - In the 22R3 version of the SDE, the following enhancements have been made:
    - The SYS\_PD dataset now includes the Labels for the Category, Subcategory, and Severity. It also
      includes the Form Sequence, Form Internal Vault ID, and the Protocol Deviation Internal Vault
      ID.
    - The SDE supports the use of the Lab Modifier on studies with Global Labs enabled with the addition of two columns for the Lab Modifier Code and its Decode.
      - The Core Listings and Data and Definition Export (soon to be deprecated) jobs were also updated to support Lab Modifier with an additional column.
    - The SDE supports the Bulk Casebook Signature feature in EDC with a new column called BULKCASEBOOKSIGNATURE added to the SYS SITE dataset.
    - The DLASTMOD (Datetime of last data change) column in the clinical datasets is now being populated from the most recent value last modified date for items on a form
      - Note: This applies to all SDE versions

- Use case
  - The SDE includes enhancements which support cross-functional features and improves clinical data consumption.

Day 1
Impact to
Clinical Teams

NO

Visibility
Lead Data

Managers

Configuration

N/A

**Dependencies** 

**22R3 SDE** 



Coder

# **Coder UI Optimizations**

Overview

We have optimized white space allowing Coders to see all the rich data without the need to scroll on the page to see it.

- Collapsible Properties Panel: users can collapse and expand the Properties Panel as necessary while coding
- Removed the Info Banner and placed on the content on other areas of the page, and moved the pagination to site above the Verbatims table.

Also made it easier to see manage the Dictionary Panel's viewport.

Use case

As a Coder I now see more verbatim data and coding options on the screen. I don't need to scroll around the page to find the data that I'm looking for to perform my task of understanding the Verbatim and selecting or verifying the best code.

Day 1 Impact to Clinical Teams

Yes

Visibility

Coder

Configuration

N/A

Dependencies



# **Batch Upversioning Failure Tolerance**

Overview

During Batch Upversioning while Forms and Synonym Lists are not expected to fail upversioning, in the worst circumstance if any do then Coders and Coder Admins can easily identify which Forms and Synonym Lists failed Upversioning both on the Coder Homepage and the Verbatims page. Meanwhile, Coders are able to continue coding these Forms until a Coder Admin restarts Upversioning.

When a Synonym List failed upversioning then it cannot be assigned to any Forms. While a Form is in this status, a Synonym List can be assigned to the Form.

Use case

Batch Upversioning failed for some Forms and/or the Synonym List. Meanwhile Coders can continue their coding activities on these Forms until Upversioning restarts on the Forms.

Day 1
Impact to
Clinical Teams

Yes

Visibility
Coder &

Coder Admin

Configuration

N/A

**Dependencies** 



# **Code Forms that Need Synonym Lists**

Overview

If a Form does not have an assigned Synonym List then the Coder may continue to code the Form until one is assigned. Forms with the Needs Synonym List status will not Autocode or have Suggestions off of the Synonym List, meanwhile it can still receive Autocoding from the Dictionary.

This feature allows Coder more freedom and flexibility to complete their tasks while Coder Administrators are administering Synonym Lists.

Use case

Coder Administrator needs more time to manage the Synonym List prior to assigning it to Forms, meanwhile Coders may proceed with their coding activities.

Day 1 Impact to Clinical Teams

Yes

Visibility

Coder &

Coder Admin

Configuration

N/A

Dependencies





E2BLink

### **Email Notifications on Failures**

#### Overview

E2BLink captures up to five email addresses to send email notifications when the Transmission fails via the Safety to CDMS Connector or via the AS2 Gateway to a third party Safety System. It can fails for several reasons: if the configuration is incorrect, if the target system is offline, or if the connection profile is set to Inactive.

E2BLink will also send an email prior to the expiration of the AS2 Gateway Encryption Certificates. It sends email alerts three months prior, one month prior, and the day the certificates expire, giving your team enough time to respond and load new certificates.

#### Use case

If a Safety Message fails to deliver or if the validity of the configuration is going to expire soon because of to be expiring Encryption Certificates, then E2BLink will send an email notification to a group of emails.

Day 1
Impact to
Clinical Teams

Yes

Visibility

Safety Admin

Configuration

N/A

**Dependencies** 



# **Deployments & Validations**

Overview

E2BLink's Safety Configurations now must be configured on a DEV Study Instance and then deployed using Studio Deployments to downstream Study Instances such as UAT and PROD.

Now that the DEV environment is the only environment that allows configurations, customers will enjoy a controlled and uniform configuration across the Study Environments. Allowing for transparency for what is available in the E2B Link Safety Configuration during the UAT phases and Prod phases of the Study.

During the Studio Deployment, the validation file now includes validation checks of the Safety Configuration. If there is a situation in the configuration that would prevent the E2B XML from being generated or from including expected relevant case data, then that will show up in the validation file as either an error or a warning.

#### Use case

To configure E2BLink on UAT or PROD, it must first be configured on DEV and then deployed to the downstream environments. As part of the deployment, Studio will validate the E2BLink configuration to ensure it up-to-date with the latest Study Design version since that an change independent of E2BLink configurations.

Day 1 Impact to Clinical Teams

Yes

Visibility

Study Designer & Safety Admin

Configuration

N/A

**Dependencies** 





Closing / QnA

# **CDMS User Community**

- Interactive support community of trained Studio users
  - Customers and Veeva consultants
- Peer-to-peer communication
  - Discuss and share ideas
  - Q&A
  - Rule syntax, tips
  - Announcements
  - Useful links, webinar recordings
  - Voting
  - Replies from User Community network
- Monitored daily by Veeva for accuracy
- How to find it:
  - Part of Veeva's Support Portal
  - Veeva.com Services > Support & Community > Community
  - Vault Community link at the bottom of CDMS Help pages
- Follow each area to get involved







# Dedicated DEMO

For a dedicated demo of any these features,
please contact your
Account Executive OR
Customer Success Manager

Thank you